

INFORMATION ABOUT THE RIGHT OF WITHDRAWAL

(pursuant to art. 49, paragraph 4, legislative decree 21/2014)

You have the right to withdraw from the contract, without giving any reason, within 14 days from the day on which you or a third party other than the carrier and indicated by you acquires physical possession of the purchased goods.

To exercise the right of withdrawal, you are required to inform us of your decision to withdraw from the purchase order by a declaration to be sent within the aforementioned term by a registered letter with return receipt to the following address: BERNARDI srl with registered office in via Caduti sul Don, 1 - 12020 Villar San Costanzo (CN) Italy. To this end, you can use the standard withdrawal form below, or any other type of explicit written declaration of your intention to withdraw from the order, provided that it is sent to the address indicated above in the form and within the terms indicated above.

Exclusion of withdrawal

The right of withdrawal is excluded in the following cases:

- orders of customized or clearly personalized products;
- orders of products that are likely to deteriorate or expire rapidly;
- orders of sealed products that do not lend themselves to being returned for hygienic reasons or related to health protection or that have been opened after delivery.

With reference to the cases of exclusion of the withdrawal listed above, you, in particular, are informed and accept that all the products that risk deterioration or expire rapidly include all food products (including coffee), as the characteristics and qualities of these types of products are subject to alteration also as a consequence of inappropriate storage. Therefore, for hygienic and customer protection reasons, the right of withdrawal is only applicable for products purchased on the site that can be returned to Essense and put back on the market without danger to the health of consumers (e.g. brewing equipment and others accessories, books, gadgets, etc.).

Effects of the withdrawal

If you withdraw from this contract (except in the cases listed above where withdrawal is excluded) you will be reimbursed for the payments made to us for that specific order, including any delivery costs (with the exception of additional costs resulting from your choice of a delivery type different from the least expensive type of standard delivery offered by us). Refunds will be made without delay and in any case, no later than 14 days from the day on which we are informed of your decision to withdraw from the purchase order, keeping our right to suspend the refunding until receiving the goods. Refunds will be made exclusively in your favor and using the same payment method you used for the initial transaction, unless you have expressly agreed otherwise; in any case, you will not incur any fees as a result of such reimbursement. Essense fully bears the shipping costs for the return of the products in case of exercise of the right of withdrawal. In order to benefit from this free shipping, you will have to wait to be contacted by Essense following your withdrawal notice to arrange for the return of the products to the courier indicated by us and will have to return the products in the same box in which they were received. You are only responsible for the decrease in the value of the goods resulting from the handling of the goods other than that necessary to establish the nature, characteristics and functioning of the goods.

***** Module for the exercise of the right of withdrawal *****

(pursuant to art. 49, paragraph 4, legislative decree 21/2014)

Esteemed BERNARDI srl
Via Caduti sul Don, 1
12020 Villar San Costanzo (CN)
Italy
C.a. Returns and Refunds Office

I hereby notify you of my withdrawal from the following purchase order: -

Order number. _____ ordered in (date) _____ received in (date) _____

- Name of the person who placed the order: _____

-Shipping address of the order: _____

Date _____

Signature _____